

SKY-TECH SKY-LIGHTS

(DIVISION OF HILVERSUM ENTERPRISES LIMITED)

SunScope Natural Lighting Systems - WARRANTY POLICY

Sky-Tech Sky-Lights (division of Hilversum Enterprises Limited) warrants the SunScope Natural Lighting System and all parts thereof, except as set forth below, to the original purchaser, to be free from defective materials and workmanship, for a period of ten (10) years from the date of shipment or installation. The manufacturer of the Solar Miro (IV) pipe warrants the interior finish of the pipe, not to blister, peel and discolor for twenty five (25) years, in the specified applied SunScope use. All electrical components are warranted to be free from defects in workmanship or material for a period of 2 years electrical and 5 years mechanical from date of purchase or installation, provided such components have not been subject to misapplication, misuse, negligence, alteration or repaired by unauthorized persons. Light bulbs supplied for the light kits are explicitly excluded from this warranty. The warranty does not apply to any faulty performance caused by improper voltage supply or incorrect electrical protection. The actual installation of the SunScope when done by Sky-Tech Sky-lights is warranted for one (1) year from date of installation. This warranty will be null and void if damages arise from other than normal use of the product or if the unit has been altered, removed, modified or otherwise tampered with. The warranty will not apply to "as-is" or sale items, used or refurbished products, or any products not paid for within normal terms. All warranty claims must be made in writing, and include a copy of the paid bill of sale or other proof of purchase. The warranty covers all defects in material and workmanship of the SunScope, provided it has been installed according to the installation instructions or by methods recommended by Sky-Tech Sky-Lights. This warranty is limited to the original purchase price of the tubular sky-light product. Any tubular skylight component proved to be defective due to faulty materials or workmanship will be repaired or replaced at the sole discretion of Sky-Tech Sky-Lights without charge, provided that approved installation, handling and operating methods were used. Any charges which may be incurred by the purchaser of a tubular skylight manufactured by Sky-Tech Sky-Lights, such as materials, labour, and equipment for inspecting and removing, shipping & handling, etc. are not covered by this warranty. This warranty specifically excludes damages from fire, lightning, hail, ice, ice build up, salt, chemicals, break and enter damages, rocks, other projectiles, chemical pollutants, improper cleaning, on site modifications, and any other mechanical damages by third parties. Ice build up can occur around any and all roof protrusions in the winter, the flashing around any SunScope should be kept clear of damaging ice. All flashings and exterior components should be inspected regularly, and sealed with proper approved caulking compound to prevent leakage. Purchasers are advised that periodic cleaning of the interior dome is occasionally required and is not considered part of the warranty. It is the purchasers' obligation to clean the SunScope unit of normal household dust and dirt when required. Occasional spotting of moisture in the interior dome is normal, especially during humid and/or cold spells, and this will dissipate automatically through the top exterior dome venting system. This warranty excludes any consequential interior or exterior damage caused by ice build up, damages listed above, or any other reasons. Sky-Tech Sky-Lights shall not be liable for the loss of use of the product, inconvenience, loss or any other damage whether direct, incidental or consequential resulting from the use and installation of the SunScope or the arising out of any breach of this warranty. All express and implied warranties, including the warranties of fitness for a particular purpose are limited to the warranty period and limits as defined above.

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Sky-Tech Sky-Lights

Division of Hilversum Enterprises Limited

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Member: Better Business Bureau, Edmonton Construction Association, Alberta Construction Association, and Canada Construction Association, GreenSpec® listed

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FOR CANADA'S EXTREME CLIMATE CONDITIONS**

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